



## **Complex Care Market Position Statement – Summary**

### **Introduction**

Complex Care, as a sub-area of Mental Health and Learning Disability (MHL) services, affects a small number of people however they have a high level of need and are disproportionately affected by hospital delays and out of area placements, there is also a high level of cost associated with service provision. Service provision includes the care provided and where someone lives.

### **Who are we?**

MHL Services provides social care and health services to people with Complex Care needs who have a range of communication and environmental requirements in addition to any diagnosed learning disability or other health condition.

### **Why do we need this plan?**

There are not enough Complex Care services in Aberdeen to meet current or future need. People with Complex Care needs are often delayed in hospital, living in inappropriate settings or cared for in out of area placements. There is a focus on improving availability of local services for people with Complex Care by the Scottish Government through the [Coming Home Implementation Report](#).

### **What do we want to do?**

Create more local services for people with Complex Care needs.

There are 2 key requirements for Complex Care services, the care service, and the accommodation. Both are required for sustainable and safe support to be provided.

The Market Position Statement (MPS) is designed to aid the understanding of the marketplace. The marketplace in the context of Complex Care includes providers of support and/or accommodation, which includes Registered Social Landlords (RSLs) and the Local Authority. The MPS will run for 5 years when approved and has a range of actions to support implementation which are aligned to the [ACHSCP Strategic Plan and Delivery Plan](#) (2022) where Complex Care is set as a priority area.

### **How will we do this?**



Work with providers of support and/or accommodation, including Aberdeen City Council and RSLs to develop local services. We will:

- work with housing partners to explore what funding is available for accommodation settings
- establish a common design guidance/environmental specification for accommodation
- work with providers to develop support and staffing models
- work with providers to look at the skills required by staff
- develop a register of people with Complex Care needs including young people

### **What will help us to do this?**

We have a Framework of Complex Care providers and will continue to have a Complex Care contract/framework.

We have established strategic and working groups to undertake projects/actions.

We are working with Scottish Government and other local areas to share learning and best practice.

We have non-recurring funding from the Community Living Change Fund to help us make improvements.

### **What next?**

We will communicate our needs by publishing the MPS and discussing the key points with partners, which include:

- continuing to work with partners in housing to explore accommodation options
- working with providers to explore service model options and development opportunities.
- re-provisioning the Complex Care Framework to create a more sustainable marketplace

Complex Care remains a priority area for the partnership and all delivery plan actions and associated projects will continue to be progressed.